

FAQ

What do I need to flash my car?

- K+DCAN cable with OTG USB adapter - **it is strongly recommended to use cable/USB connection for the first unlock** flashing procedure – WiFi connection may be not stable in the areas where signal is overloaded with other WiFi signals
- OBD II WiFi Dongle powered by THOR

Will I be able to test MG Flasher without any purchase?

You will be able to download app from store for free, connect to your vehicle and check if the car is supported.

Do I need to connect battery charger for flashing procedure?

Yes, battery charger is highly recommended especially for initial flashing (long flash). After the initial setup any next OTS Stage Flashes will take up to 1 min 30 sec. and will not require charger however is still recommended.

Can I return my car to stock?

Yes! Anytime that you would like. A quick flash to stock takes around 1.30-2 minutes. If you also need to re-lock your ECU, it will take around 20 minutes to complete.

My device needs to be connected to my car all the time?

No, only during flashing process, logging or reading data from your car.

How do I know if my vehicle is supported?

Download and install MG Flasher for free, connect it to your car to check if is supported. You can always check our website or contact us directly.

Do I pay separately for Flashing License and OTS map?

Yes, Flashing license is required for flashing.

I purchased map pack, Can I use different maps?

Yes, you can switch between your maps how many times you want.

If I flash my car back to stock and would like to flash it again, do I need to purchase another license and map?

No, you can switch between stock and purchased maps as many times as you want.

How many cars can I flash with one license?

You will be able to flash one vehicle with 1 license. As the flashing license is VIN locked. However, you will be able to purchase another license for your second car using the same store account and the same device.

Can I switch my license to a different account?

Flashing license is attached to Google account used to purchase it. It is not possible to transfer license to a different account.

What happens to my tunes, if I switch to another vehicle?

Flashing license is VIN locked and each vehicle needs separated license. It is not possible to transfer license to a different car.

Will flashing my car void my warranty?

Tuning changes software on your ECU and it may void your warranty. Our software is designed to keep CVN (Checksum Verification Number) and flash counter untouched. This means our software will be virtually invisible to dealer level diagnostic tools.

Trying to download MG Flasher from app store and received not compatible device information.

Make sure if your device is OTG compatible and Android device with software ver. 7.0 or higher.

Why I can't connect to the car, I have good quality cable and newest software installed?

Please make sure that ignition is ON, check carefully your cable connection, check if your device supports OTG protocol.